VIRTUAL LEADERSHIP DEVELOPMENT PROGRAMS

RESILIENCE & MOTIVATION - 2 HRS

- Highlight the importance and benefit of resilience
- Detail core elements of resilience
- Self-assessment on core elements of resilience
- Skill-building on select areas of resilience to build resilience in self and others
- Motivation theory; motivational currency; class exercise to identify specific strategies to motivate

EMPATHY & ACTIVE LISTENING - 1.5 HRS

- Emotional Intelligence and Empathy defined
- The importance of empathy as a critical EI leadership quality when leading and managing remote teams
- Skill-building for active listening, tools for understanding the unique needs of team members (remote working), best practices for combined remote/in-office interactions
- Discussion around on-the-job applications

LEADING THROUGH CHANGE - 1.5 HRS

- Review actual challenges of leading during this current period of intense and unexpected change; highlight change management best practices, detail a plan to effectively lead an actual change within your area of responsibility, and review in small groups (breakout room)
- The fundamentals of dealing with change in a virtual environment: engagement, participation, cross-functional collaboration, effective communication
- Discussion around on-the-job applications

GIVING & RECEIVING FEEDBACK - 1.5 HRS

- Review the SBI model for delivering feedback in order to build skills in providing positive and negative feedback
- Differentiate between feedback and coaching
- Enlisting feedback from those you lead, tools for responding to feedback
- Discussion around on-the-job applications

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TAKINGPOINT
L E A D E R S H I P

6-12 MONTH LEADERSHIP DEVELOPMENT PROGRAMS

LEADERSHIP MATTERS

Service Profit Chain
Situational Leadership
Leadership Credibility
Emotional Intelligence
Motivating & Inspiring Others
Communicating a Shared Vision
Situational Leadership

DEVELOPING SELF & OTHERS

Enhancing Leadership
Leading & Managing Change
Effective Communication
Rewards & Recognition
Navigating Conflict
Psychological Safety
Coaching & Feedback
Accountability Mechanisms

BUILDING TEAMS & CULTURE

Cases for Change
Aligning Behavior/Culture/Results
Interviewing/Onboarding
Adaptive Communication
Team Charter Development
Improving Employee Engagement

LEADING THE BUSINESS

Goal Setting & Planning
Strategy & Systems
Leading Effective Meetings
Breaking Down Silos
Influencing Up
Establishing Field Culture
Crisis Management

COMPANY-WIDE ALIGNMENT, TEAM COLLABORATION, EMPLOYEE ENGAGEMENT

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